

To provide a safe and healthy environment for patients, their families, visitors to our Centre, and our staff, we expect that you agree to the IHCH Code of Conduct:

- ❖ By registering as a patient at the IHCH, I agree to familiarize myself with and adhere to the IHCH policies, terms, and conditions, which are available on the IHCH website: [www.ihch.nl](http://www.ihch.nl).
- ❖ I agree to respect the rights and safety of other patients and staff.
- ❖ I understand that verbal and physical abuse towards our staff will not be tolerated. This includes harassment or offensive behavior, whether in person, via telephone, letters, voicemail, email, or any other form.
- ❖ I agree not to swear or make any hurtful or harmful remarks or gestures related to, but not limited to, race, culture, language, or sexuality.
- ❖ I agree not to intentionally damage any equipment or property.
- ❖ I understand that IHCH is not liable for the loss, damage, or theft of any person's property.
- ❖ All parents and guardians agree to adequately supervise any children in their care.
- ❖ All persons at our Centre agree to act responsibly and with respect.
- ❖ I agree not to smoke or be under the influence of alcohol and/or drugs while on IHCH premises.
- ❖ I agree not to bring any pets onto IHCH premises, with the exception of a seeing-eye dog.
- ❖ I understand that any person behaving in an inappropriate manner may be turned away from the IHCH and may also be deregistered from our Centre. IHCH reserves the right to call the police, as necessary.